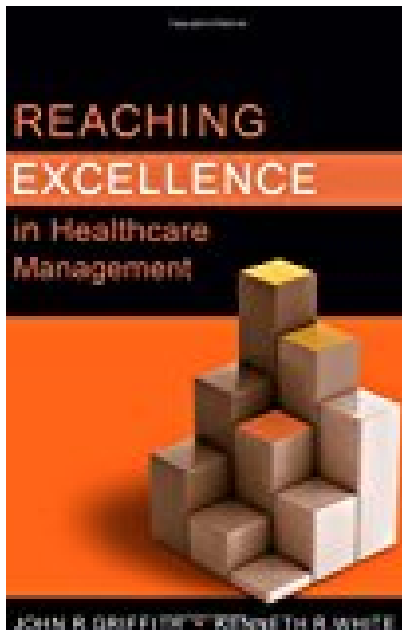


Reaching Excellence in Healthcare Management Ache Management Series Book



BOOK DETAILS

- Author : John R. Griffith
- Pages : 275 Pages
- Publisher : Health Administration Press
- Language : English
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BOOK SYNOPSIS

Quality is high at excellent healthcare organizations. Employees love where they work. Patients consistently check the top box on satisfaction surveys. Profits are increasing even as costs are going down. Sound impossible? Its not. Reaching Excellence in Healthcare Management is a handy guide for healthcare managers, nurse leaders, physician executives, and department heads. Reaching Excellence describes what each part of the organization must do, how to measure success, and how to continually improve performance. Learn how high-performing organizations answer these questions and many more: -How does a healthcare organization (HCO) start its cultural transformation? -How does an HCO ensure accurate diagnosis? -How does an HCO recruit physicians? -What builds medical staff loyalty? -How does an HCO start the move toward excellent nursing? -Where do we get the money for knowledge management? -Whats the new model in human resources management? -Whats the role of incentive compensation? -How do excellent HCOs surpass Ritz-Carlton in service? -How can an HCO control overhead costs? -How are capital investment requests prepared and reviewed?

REACHING EXCELLENCE IN HEALTHCARE MANAGEMENT ACHE MANAGEMENT SERIES BOOK

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